

14th October 2009

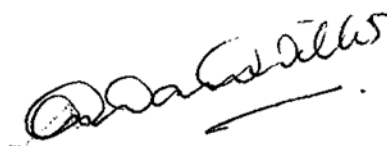
Dear Mr Partridge,

I would like to take the opportunity to thank you for helping us to find the perfect chair for my sister. You went beyond normal expectations by taking the two chairs out to her for her to choose from.

My sister is over the moon with her chair, and it has made such a difference to her day that she can now sit in her bedroom and look out over her garden while in complete comfort.

Once again very many thanks for your help and assistance in this matter.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Tony Ward-Willis', with a horizontal line underneath.

Tony Ward-Willis